

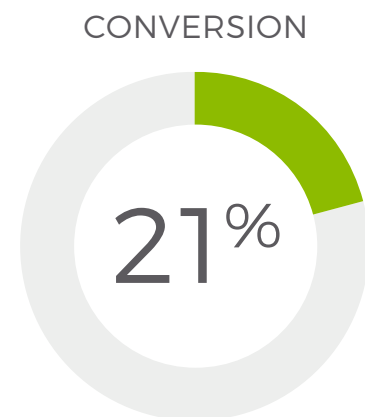
FY 2018-2019

HARMONY FOUNDATION PROCESS IMPROVEMENT DATA

The Process Improvement Committee (PIC) at Harmony meets quarterly to review data from all areas of organizational functioning. The below data are highlights of what we accomplished in 2018/2019 fiscal year. This data helps us identify areas in which we need improvement. It also helps us see evidence of the great work we do.

accomplishments

- > Completed significant changes to client program schedules, based on feedback from Client Satisfaction Survey. The new schedule provides clients with weekly therapeutic outings, exposure to more members of the treatment team, more clinical programming 7 days a week, and a more evidenced-based focus for psychoeducational skill-building groups.
- > Expanded capacity to serve individuals with co-occurring mental health disorders through trainings for staff on mental health issues and integration of a Psychologist into the clinical team.
- > Implemented Seeking Safety groups, LGBTQ+ support groups, and Mindfulness-Based CBT groups (based on DBT and ACT curricula).
- > Initiated Tobacco-Free Campus Committee - 5 staff completed train-the-trainer program for tobacco cessation support.
- > Continued to support the integration of Trauma-Informed Care through ongoing training and consultation efforts.
- > Transitions Aftercare Groups to Peer Recovery Support Groups in Fort Collins and Denver locations.
- > Invited to participate in and join Aetna360 program.
- > Began offering Days of Harmony experience to alumni (on-campus visitation integrating with current clients).
- > Launched Fort Collins Recovery Center, began offering Recovery Coaching to alumni.
- > Substantial changes to Board structure and function to reflect the ongoing needs of the organization.
- > Launched IOP services on Estes Park campus.



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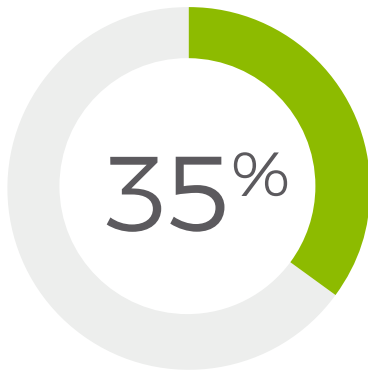
AVERAGE DAILY CENSUS AT THE END OF FY 2018-19



24 DAYS

Average length of stay for clients in Residential Treatment Programs

CLIENTS SELF-IDENTIFIED AS FEMALE

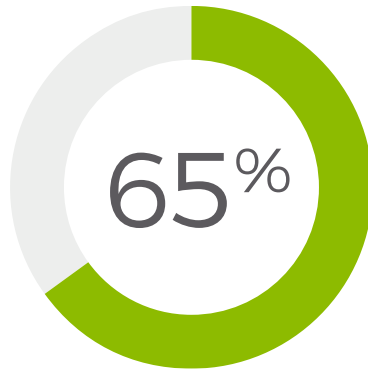


referral sources

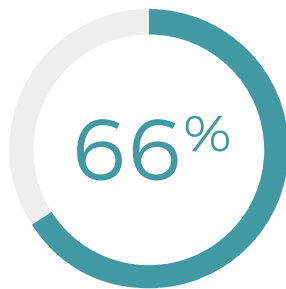
Alumni, Strategic Outreach and Digital Marketing are the top referral sources that helped us generate admissions.



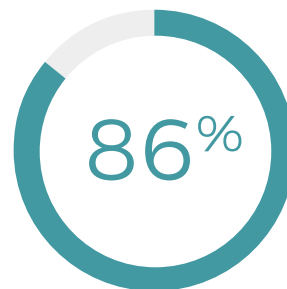
CLIENTS SELF-IDENTIFIED AS MALE



OF THE 412 CLIENTS CONTACTED IN FY 2018-19



ATTENDING THE HIGHEST RECOMMENDED LEVEL OF CARE



REPORTED ABSTINENCE SINCE DISCHARGE

410 FAMILIES COMPLETED THE FAMILY PROGRAM

RESIDENTIAL CLIENTS HAD A FAMILY MEMBER PARTICIPATE IN FAMILY PROGRAM ON AVERAGE



NO.1

Alcohol Use Disorder was the number one diagnosis for all clients. The second most common primary drug for all clients was opioids/heroin.

